

# LumboLux™ FAQ (Frequently Asked Questions)

## **Quick Reference Questions**

Q: What is the L-Code for the LumboLux?

A: L0627

Q: How do I order a LumboLux?

A: Measure your patient's waist. Using the "Ordering Grid" and the "Unisex Size Charts" found on the top of our [LumboLux Ordering Guide](#) page, select the proper color, size, and height. To order, call 800-613-8852, fax an LumboLux Order Form to 888-440-1217, or email the Order Form to [orders@hopeortho.com](mailto:orders@hopeortho.com) (on [www.hopeortho.com](http://www.hopeortho.com)/"Contact Us").

Q: What color is the LumboLux?

A: The LumboLux is available in your choice of black or white. All heights and sizes are available in both black and white.

Q: How tall is the LumboLux?

A: You have three heights available to you: Standard (ST) has a 10" back and a 6" front; Tall (TL) has a 12" back and a 7" front; Short (SH) has an 8" back and a 5" front.

## **Indications:**

Q: For what pathologies is the LumboLux indicated?

A: The list is long, but generally, any time you want to reduce motion, stabilize the spine, or increase intra-abdominal pressure, the LumboLux is appropriate. Here is a list of a few of the prime pathologies that might indicate the fitting of a LumboLux orthosis:

- Spondylolysis
- Burst Fracture
- Spondylolithesis
- Postural Support
- Chronic Back Pain
- Post Laminectomy
- Spinal Stabilization
- Compression Fracture
- Discogenic Disc Disease
- Herniated or Bulging Disc
- Degenerative Disc Disease
- Lumbar muscle/ligament strain/sprain

**Color:**

Q: What color is the LumboLux? Which is more popular?

A: It is offered in your choice of black or white. About 80% of our sales are black.

**Size:**

Q: How do I know what size to order?

A: Refer to the “Unisex Size Charts” at the top of the [LumboLux™ Ordering Guide](#) page.

Q: How many sizes are there?

A: Seven (SM, MD, LG, XL, XX, 3X and 4X).

**Front:**

Q: How many heights do you offer?

A: We offer three heights: standard, short and tall. Refer to the top of the [LumboLux™ Ordering Guide](#) page.

Q: Is the LumboLux available for a “beer-belly” type stomach?

A: Yes, a “pendulous abdomen” front is available.

**Back:**

Q: How many various lordoses do you offer?

A: We offer four lordosis (your choice).

1. 00
2. 07
3. 15 (this is standard as it is by far the most common)
4. 25

You can choose the lordosis in any of the three heights. Of course, you may also remold that panel since it is made of Kydex.

**Fitting:**

Q: Can I mix the front/back height, to achieve an even more precise fit?

A: Yes. To give an example, you might choose to combine a tall back with a standard front. However, there’s rarely a need for this level of fitting precision.

**Customer Service:**

Q: How late can I order?

A: Next Day Air orders placed by 7:30PM EST (and sometimes later) will ship the same day. Most ground orders placed by 6:00 PM EST will ship the same day.

Q: Do you offer shipping specials on the LumboLux?

A: Yes, as with any product from HOPE Orthopedic, if you are more than three days ground from us (Orlando), we ship "3forG," which means 3-days for the price of ground.

Q: Do you accept credit cards?

A: Yes. We accept MC, VISA, DISCOVER and AMEX.